FAQS



The TITAN Family portal is a secure, online system that allows parents to:

- Make an online payment to their children's cafeteria meal accounts
- Remotely monitor their children's accounts
- Set up automatic recurring payments
- Set up low balance e-mail message alerts
- And submit an online application for free and/or reduced meals

How do I get started? Getting started is as easy as 1, 2, 3.



1. Register

Register at family.titank12.com by clicking on Sign up today!



2. Confirm Email

Confirm your email address by clicking on the email verification link sent to your email address.



3. Sign In

Now you can sign in at **family.titank12.com** using your email and password.

I just registered and when I try to log in it says 'Invalid email or password'?

Your account will not be active until you have verified your password. Check your email for the verification link.

What if I forget my Username or Password?

On the login page, click **Forgot your password?** Enter your email address and click on **Reset Password**. A temporary password will be emailed to you. Upon logging in with the temporary password, you will be prompted to set your new password.

When I log in I do not see my child's account?

You will need to add your children to your TITAN account. Click on + then Link Student and complete information to link your child. You will need to complete this process for each child you wish to add.

What if I have several children in different schools?

You can add as many children as you need, as long as they attend a school district utilizing TITAN School Solutions for their cafeteria account. Payments for each child are made separately.